



Get the right care with specialty pharmacy

A specialty pharmacy can work with you to help you get the best health results from the drug you take. Be sure to use a network specialty pharmacy because the drug you take may not be covered if you use a pharmacy that's not in the network.

Treat long-term health issues with the medicines you need

What is a specialty pharmacy?

If you have a long-term health condition that needs to be treated with complex drugs, our specialty pharmacy program is just what you need. Specialty drugs come in many forms like pills, liquids, injections (shots), infusions or inhalers for people with long-term health problems. These drugs often need special storage and handling, and may be given to you by a doctor or nurse. A specialty pharmacy is for people with health problems such as:

- Asthma
- Bleeding disorders
- Cancer
- Crohn's disease
- Cystic fibrosis
- Growth hormone deficiency
- Hepatitis
- HIV/AIDS
- Iron overload
- Living with a transplant
- Multiple sclerosis
- Psoriasis
- Pulmonary arterial hypertension
- Rheumatoid arthritis
- Respiratory syncytial virus (RSV)

We're here to help

You don't have to manage your health condition by yourself. Specialty pharmacy experts can help you get the best results from your treatments.

- Pharmacists can tell you more about your condition, how your drugs work and any side effects. They can also answer urgent drug questions after hours.
- Nurses are available 24/7 to help you stay on track with your medicine. They'll make sure you take it just how the doctor wants. They will also help you with any side effects.
- Care coordinators can help answer questions about insurance, paying for your drugs, getting refills and much more.

Sometimes, a specialty drug is covered through the prescription benefit of a health care plan, while in other cases, a specialty drug will be covered through the medical benefit of a plan.

Getting started with a specialty drug covered under your pharmacy benefit

Accredo Specialty Pharmacy is the network pharmacy for your specialty drug prescription benefit. Be sure to use Accredo because the drug you take may not be covered if you use a different pharmacy that's not in the network. To see a list of specialty drugs that need to be filled by Accredo, log on at anthem.com and go to your personalized pharmacy page.

You can easily switch to Accredo by calling the member phone number below, or your doctor can fax a copy of your prescription to the pharmacy. A care representative will work with you and your doctor to start the steps to fill your specialty drug prescription.

Accredo Specialty Pharmacy

Member phone number: 1-800-870-6419

Physician fax: 1-800-824-2642

Monday through Friday, 8 a.m. to 11 p.m., ET, and
Saturday, 8 a.m. to 5 p.m., ET

After Accredo gets your prescription from the doctor, a care coordinator will call you to set up delivery of your medicine on a day that is good for you. A care coordinator must speak with you to get your approval before sending your drug.

When you sign up with Accredo, you can call the member phone number if you have questions like how to administer the drug or ways to manage side effects. Nurses and pharmacists are available 24/7 to take your call.

Getting started with a specialty drug covered under your medical benefit

If you take a specialty drug as an injection or infusion in a doctor's office or hospital outpatient clinic, we may review it for coverage under your medical benefit. Specialty drugs covered through your medical plan can be filled by CVS Specialty Pharmacy.

Your doctor should work with CVS Specialty Pharmacy to start the steps to get you the drug you need. CVS Specialty Pharmacy will call you to talk about your medicine and your cost share. The pharmacy must get your approval before the drug can be sent to you or your doctor's office.

Questions?

To see personalized pharmacy benefits information, log in at anthem.com. If you haven't signed up on the site yet, you'll have to do that first. After you log in, choose the **Chat with Us** icon to ask questions. You can also call us at the Member Services number on your ID card.

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